Demand Driven World™

Demand Driven From Quote To Cash In ETO Supply Chains 2024 Update

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Demand Driven World Conference 2024



The Global Authority on Demand Driven



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AGENDA

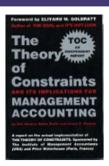
CMG's Demand Driven Journey Overview

- Demand Driven Operating Model (DDOM) Role, Rules and Tools review
- Thoughtware always comes before Software
- DD Rules & Tools applied to ETO DDOM Design
- Update on ETO DDOM lessons From KES
- ETO Rules and Tools innovation with NOV





The CMG Demand Driven Journey of Exploration



1995

Ditch Witch



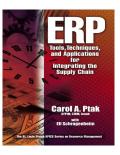
1998

The Power of Decoupling:

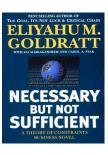
- \$35M inventory decrease
- Lead time 90 to 14 days



1997



1999



2000



2005 - 2006

The Power of the Right Rules/Tools DBR+™/R+®:

- Sales up 12%,
- Inventory down 24%,
- Income up 21%,
- · Cash flow doubled,
- Foundry lead times 2 weeks to 2 days,



2001 - 2003

The Power of Vertical Integration:

- \$30M inventory decrease
- ROI from 4 to 18%
- Lead time 3 weeks to 3 days

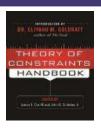
2004 we began coding - 2005 DBR+™ & 2006 R+®

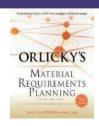


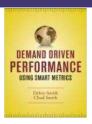


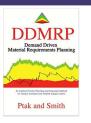
The CMG Demand Driven Journey of Exploration

2011











2010

2013

2016....

2019



























2004-2009

Analyze Deep and Broad Product, Project, Structures DBR+™/R+® and Concerto/CCPM:

- OTD 60% to +95%
- ROI from 5 to 22%
- Lead time 24 to 10 weeks Equipment
- Lead time 27 mos. to 12 mos. Drilling Rigs
- 6 X revenue with .8 inventory increase



2011 - 2014

The Prioritized Share Equation & Hybrid Distribution:

- 45% decrease finished goods
- 18% decrease raw and pack
- 99.7% service levels

2015-2023

- Demand Driven Adaptive System
 Demand Driven Operating Model
- Demand Driven S&OP
- Prioritized Share Equation for critical capacity scheduling & execution



CMG Customers

















elourneau TECHNOLOGIES™

Built On Experience. Driven By Vision.

Ditch

Witch®







SIEGWERK







KOMATSU

Server

MICHELIN

Technology.



























The Role of A DDOM In A Demand Driven Adaptive Enterprise

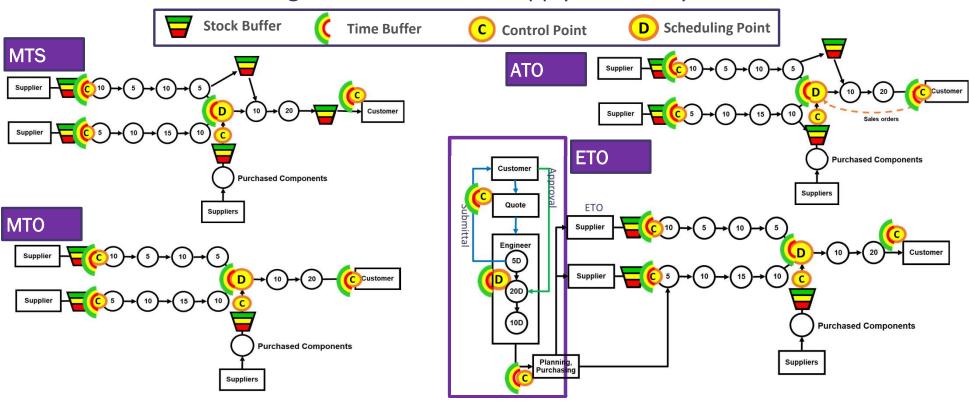
Demand Driven	Institutes' Demand Driven Adaptive Enterprise Model							
DDAE III	Sensing, Adapting and Innovating across the supply chain (customers and suppliers) for continual ROI improvement. Mature DDAE Model.	Market Strategy, Tactics and Execution Aligned Around "System Flow" to Market Demand: Increase market innovation rate. Velocity ↑, Working Capital ↓, Productivity ↑, ROI ↑						
DDAE II	Leverage the Demand Driven Operating Model capability across the enterprise and into the marin place. DEMAND DRIVEN OPERATING	End the Cost/Flow Conflict Across the Enterprise: Investment Focus ment Tactics are aligned around removing obstacles to /". Velocity ↑, Working Capital ↓, ROI ↑						
DDAE I	Synchronizing and leveraging operational capability for better flow performance. Expand the implementation of a Demand Driven Operating Model.	End the Cost/Flow Conflict in Operations: Planning, Scheduling and Execution Aligned Around "System Flow" to Market Demand. Velocity ↑, WIP ↓, Productivity ↑, ROI ↑						
Stage 2	Begin to emphasize flow-based operational efficiency with the preliminary implementation of DDMRP.	End the MRP/Forecast Distortion: Planning and Execution signals are synchronized to Market Demand. Expedite Costs ↓, OTD ↑, ROI ↑						
Stage 1	Focused on cost-based operational efficiency (Cost reduction AND Responsiveness in conflict).	Cost and Efficiency metrics and tactics are in conflict with Flow metrics and tactics. Supply & Demand Variability Transference 个. The result is high expedite costs and low OTD and suboptimal ROI.						

DDOM is the Engine For Smart/Flow Metrics Execution & Trending DDOM is the Foundation of DDS&OP and Adaptive S&OP



The Demand Driven Design and Thoughtware Determine DDOM Success

Four Different DDOM Designs to End Demand Supply Continuity Variation Transference





ETO adds another BoM level to each child component (Drawing pkg) and its own S&E

90% of our clients are a mix of MTS, MTO, ATO and 50% also have ETO

CMG Phases & the Koch **DD** Implementation

DD Implementation Phase Definitions:

PHASE 1:

Data Collection; Data Analysis; Build Flow Map; Workshop; Business Case; Project Map

PHASE 2:

Implementation of the DDOM project Map Training & Modeling

PHASE 3:

Post Go Live Support - Learn to operate the **DDOM**

AUDIT:

Analyzing the state of our planning and scheduling Capability and create a project map for process improvement and remodeling.

PHASE 4:

Remodel and Implementation of the post go live project map.

Phase 5:

Routinized Tactical reconciliation, deriving DD improvement solution & implementation



CCPM IntuiFlow S&E DBR IntuiFlow S&E Audit DDMRP IntuiFlow MP China Italy

DDAEII status 12 – 18 months Ready for Adaptive S&OP but....



Phase 1 Phase 2 Phase 3 Audit Phase 4 Phase 5

- **Data Collection**
- Data Analysis
- Workshop
- Execute Implementation plan

- Training
- Modeling process
 - **GO LIVE!**
- Normalize processes
- Create feedback
- Adjust Model
- **Data Collection**
- Data Analysis
- Tactical Reconciliation
- Implement plan from Audit
- Routinize tactical reconciliation and improvement process
- Routinize tactical reconciliation
- The DDOM team is capable of leading conflict resolution and defining DD solution and recommendations

DDAEII status 12 - 18 months Ready for Adaptive S&OP but....

Only if your Demand Driven Operating Model is From Quote to Cash

Wichita April 2023 (PGL14 mos.)	Results				
OTP Aftermarket no change	98% to 98%				
OTP Projects	65% to 95%				
Late Project Backlog in weeks	12.5 to 0				
Sales Growth	+20% growth				
Inventory turns	1.3 to 3.7				
Stock outs	3%				
Start on-time to schedule	95%				
WIP Reduction (not inflation adjusted)	40%				
Tulsa is ready for Adaptive S&OP					

Tulsa from 2023 to 2024	Results						
OTP Aftermarket	26% to 50%						
OTP Projects	26% to 74%						
Late Project Backlog in weeks	Unavailable						
Sales Growth	No change						
Inventory turns	2.26 to 4.0						
Stock outs	3%						
Start on-time to schedule	95%						
WIP Reduction(not inflation adjusted)	56%						
Audit Improvement Project kicks off 10/21/24							





DDOM Rules,
Tools and ETO,
DDOM Design
innovations

Current Reality
Summary to
build the
business case.
Why Change?

Understand the Importance of Flow and What blocks it

ETO lessons from our work with Koch and NOV





Current Reality – Thoughtware to Build The DDOM Business Case

Current Reality Summary - Why Change

Not meeting your project budgets, OTP and ROI Targets

There is price and lead time competitive pressure.

Customers are unhappy with OTP and market share is at risk.

Quoted lead times and performance on current project deliveries determine future sales opportunity and 10+ years of Aftermarket cashflow.

Future revenue In ETO and ATO is leveraged by high margin aftermarket sales are 3, 4 & 5+X the original revenue over the product life.

Cash flow velocity - Past due AR - is high, due to poor OTP execution. Late documentation or lengthy negotiations on specification misses, cause payments to be held until resolved.





The Current Reality Supply Chain Summary

Supply Chain Current Reality Summary:

We have shared resources in engineering and operations, common vendors and some common materials that support Design, Fabrication & Assembly of all Projects/Products.

Project Managers, Engineering & Design, Purchasing and Manufacturing Managers are all measured on OTP, Earned Hours and Resource Utilization – All projects are started ASAP.

Project Managers, Fabrication & Assembly Managers constantly expedite, change priorities and schedules from engineering forward and variation cascades backwards and forwards through our supply chain.

There is no visibility to resource loads, drawing/design, work order and material status in functional areas or across the Supply Chain.

There is no process, agreement or visibility to the impact of changing a task(s), work order(s), project(s) or material usage priority, on the systems scarce resource(s) and the project(s) deliverables.





Identify & Agree on What Blocks Flow – The Major Sources of Variation

What short term firefighting action do you take to deal with your job's single biggest Challenge?

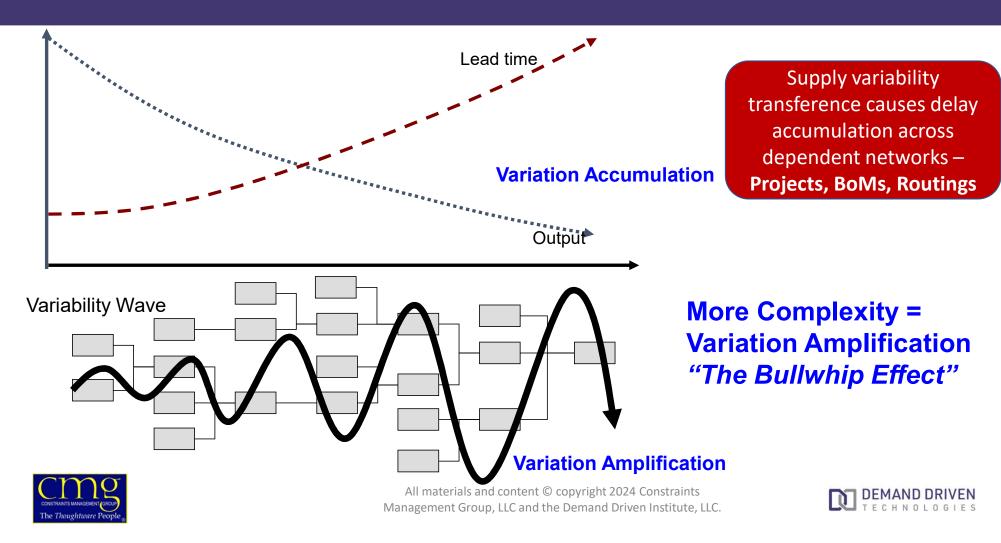
Koch - 60 leaders and managers from across the Supply Chain translated 13 answers:

Supply variability transference causes delay accumulation across dependent networks – Projects, BoMs, Routings

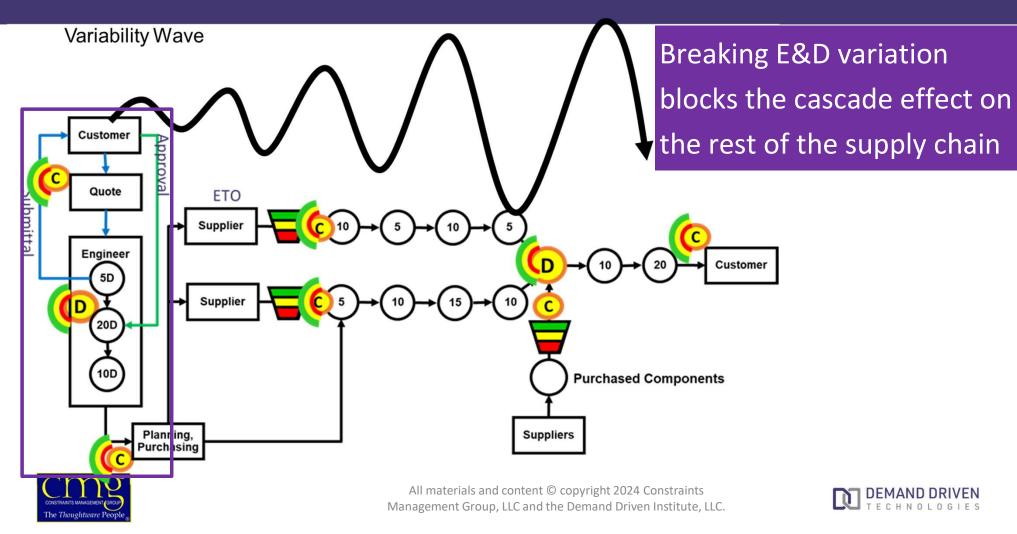


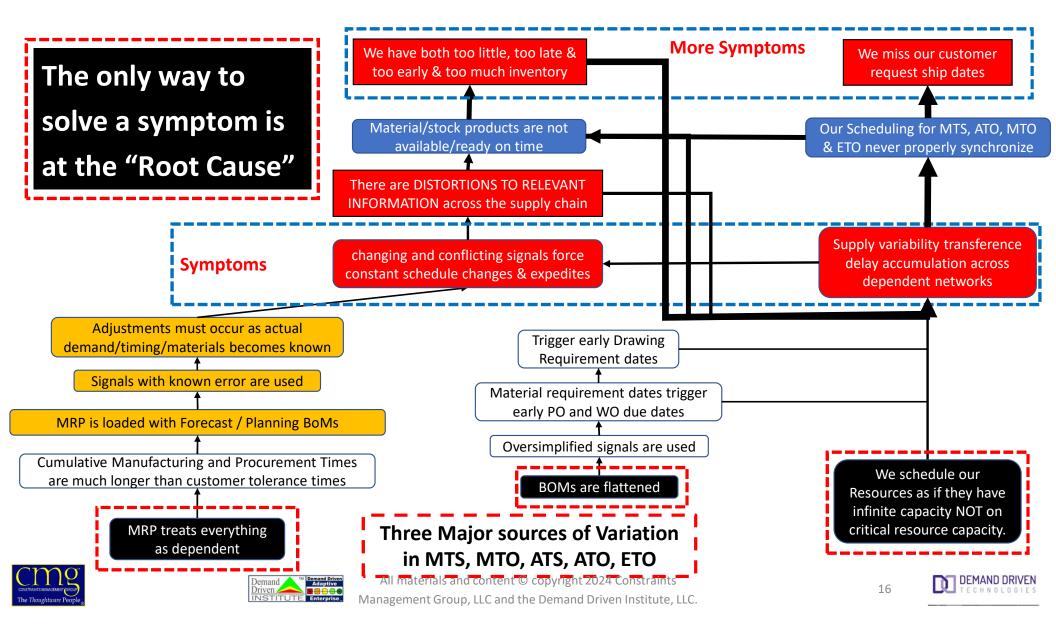


Little's Law - System Dependencies, Interdependencies & Variation



The Bullwhip Effect in ETO Is Exponentially Larger than MTO & ATO





Deep Dive Supply Variability and Engineering Symptoms

Critical engineering milestone hand offs are missed

Supply variability transference causes delay accumulation across dependent networks

We don't have an effective mechanism for planning, prioritizing and synchronizing projects.

We schedule our Resources as if they have infinite capacity NOT on critical resource capacity

- Critical path methods fails to account for the role of critical resource(s) capacity to identify, protect and manage the longest leg of dependent events across the project The Critical Chain and.....
- Project Interdependencies are not recognized or accounted for across the project;

then ... Missing task dependencies, concurrencies, misallocation of scarce skill sets cause the critical path to "jump" and "jump" and "jump".....

• "Padded" task times at/by every resource are used to account for Uncertainty and Variability;

then ... Safety is wasted on protecting every task and resource - ignoring the physics leverage point phenomena and statistical principle of aggregation/insurance protection (not everyone will have a "wreck" today).

- "Padding = delays are expected" and work is released too early "to keep Resources "busy" WIP increases;
- "Busy" Resources are unavailable for critical work when it does arrive;

then ... schedules and priorities shift to EXPEDITE critical work and Resources Start-Stop and Multi-Task;

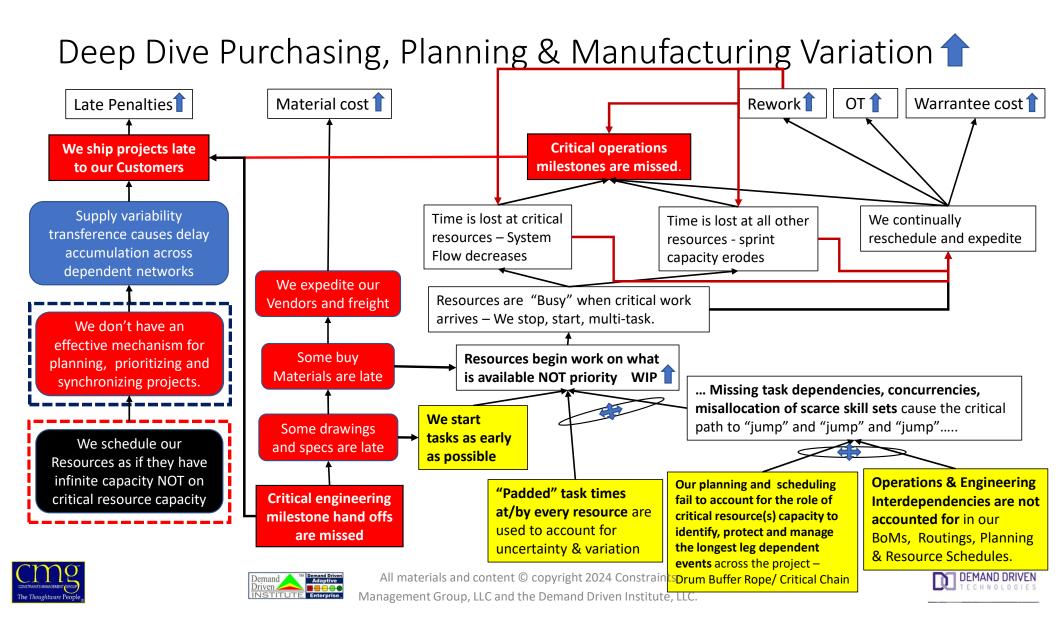
- Time is lost at critical resources cannot be regained = System Flow capacity is lost forever;
- Time is lost at noncritical Resources = "sprint capacity" = the ability to recover from variation erodes;
- then.... **Most of the time a project is waiting for something** resources, specifications, approvals, materials, equipment, issue resolution, decisions, integration points, etc.

Execution priorities become unclear and unsynchronized!

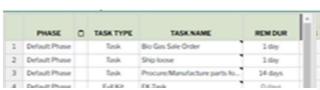








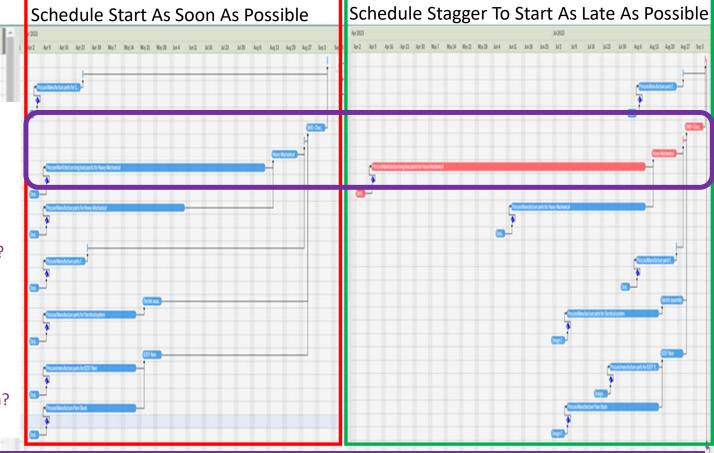
The Right Scheduling & Execution Rules - "Starts As Early" Or "As Late As Possible"



This is the longest leg of dependent events for this project.

Which *Rule* provides the best project:

- .. WIP Control?
- 2. Synchronize Drawing PKG handoff?
- 3. Synchronize material planning?
- 4. Synchronize MFG child/parent need date?
- 5. Prioritize scarce "Drum" resource capacity?
- 6. Prioritize/stagger all Resource tasks?
- 7. Prioritize common material?
- 8. Prioritize capacity and material decisions across project portfolio?
- 9. The ability for resources to Focus & Finish?



Scheduling backwards to start as late as possible staggers release to the "real due date", minimizes WIP and variation.







A Solution Must Address The Major Sources of Variation



Material cost 1

Rework

OT 👚

Warrantee cost 1

ROI



The Solution Direction

Implement a System with rules, tools, work practices and metrics that prioritize directs us to proactively manage "Projects / Products Flow" at a Company / System level.









DD Operating Model Criteria Review





DDOM Provides The Missing Link In the Flow Equation

The Missing Link

Plossl's First Law of Manufacturing and the Demand Driven Model

 Δ Visibility \rightarrow Δ Variability \rightarrow Core conflict Management Induced Variation

$$\Delta Flow \rightarrow \Delta Cash \ Velocity \rightarrow \Delta \ \left(\ \frac{Net \ Profit}{Investment} \ \right) \rightarrow \Delta ROI$$

Variability is defined as the summation of the differences between our plan and what happens.

Visibility is defined as relevant information for decision making.

Demand Driven Is About Visibility For System Flow!

Relevant Information = Flow Based Metrics = "Smart Metrics"





Agree On & Use The "Right Rules" To Speed Supply Chain Flow

Operating the Demand Driven Model (Tactical Time Frame) **Complex Adaptive DD Model Attributes** Δ Visibility \rightarrow Δ Variability \rightarrow Δ Flow $\rightarrow \Delta$ Cash Velocity $\rightarrow \Delta$ **System Rules** Create a Demand Driven Flow Relevant Information & Cash The method to understand a map of connections and nonlinear system is to map Operations Distribute Market interconnections of material, the dependencies. Relevant Information & Materials capacity and information. Nonlinear system "state" is Create Short, independent Strategically place decoupling points for lead time planning horizons - DDMRP dynamic, predictions change. compression and variability (bullwhip) mitigation. System output system is Strategic control points govern Strategically places *control points* for schedule and leverage the system output governed by a few critical synchronization to pacesetter/drums with finite Buffering them protects FLOW. capacity schedules points - "the levers" Paretian statistical models – The All buffers use Paretian models tails of the distribution of the few to protect Control Points, with critical points define relevant visible signals to prioritize information to manage and adapt when, who and where to act. a nonlinear complex system. Visible buffer and control point A nonlinear system cannot be status use a Paretian view to create optimized but it can continually a learning feedback loop to drive learn and improve. It can emerge improvement. "too much & too to a higher order. early" "too little and too late"

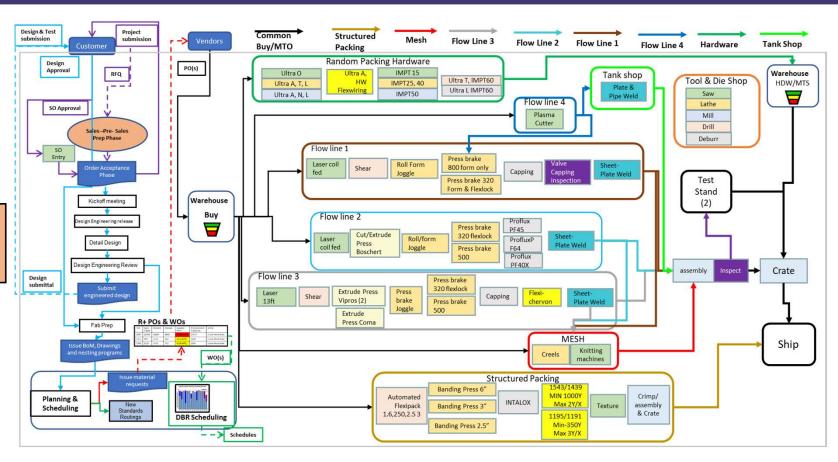




A DDOM Design Follows the Right Rules

Nonlinear systems can only be understood by mapping the dependencies and interconnections

Demand Driven Flow map of connections and interconnections







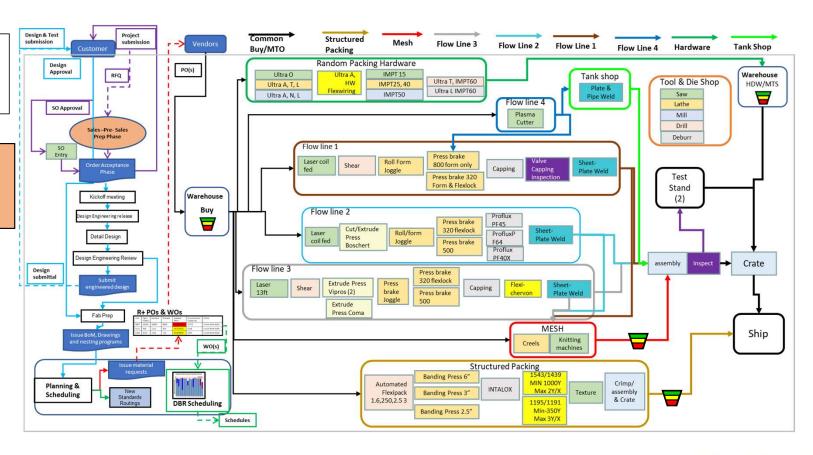
Create A Custom DDOM Design and Software Model

Nonlinear system "state" is dynamic, predictions change.

Create Short, independent planning horizons



Stock buffers are BoM child insertions that decouple lead times and create independent planning horizons







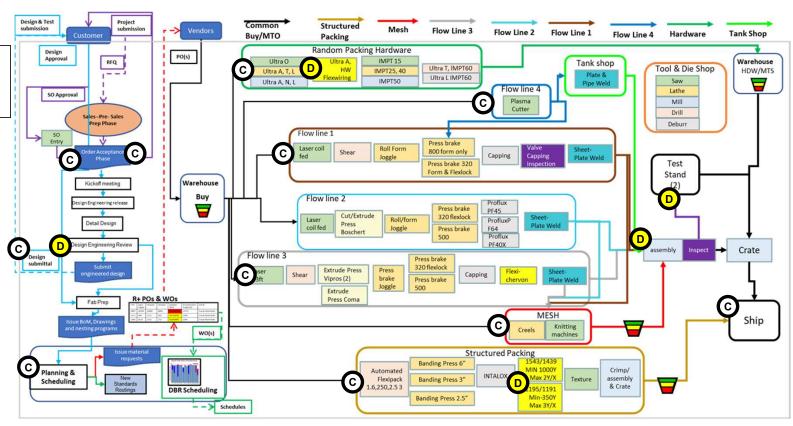
Create A Custom DDOM Design and Software Model

The output of nonlinear system is governed by a few critical points – the "leverage point phenomena"

Strategic control points govern and leverage the system output

- Drums/Pacesetters govern flow and create level loaded schedules for all resources.
- C Control point create visibility to synchronize hand offs between







Create A Custom DDOM Design and Software Model

The output of nonlinear system is governed by a few critical points – the "leverage point phenomena"

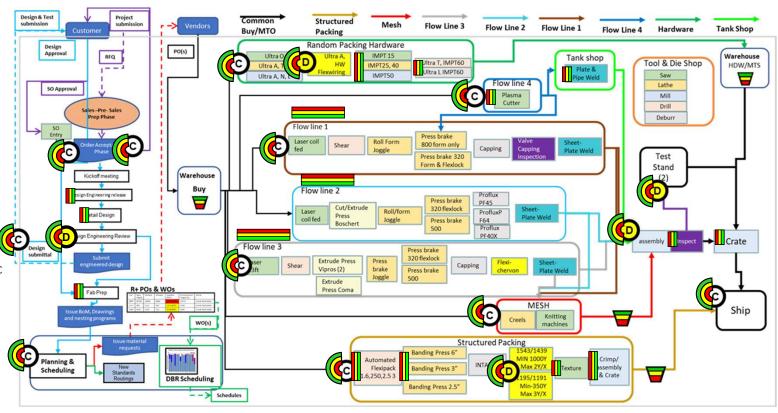
Protecting the critical points protects the System's output



Time buffers protect Strategic control points, with visible signals to prioritize when, who and where to act



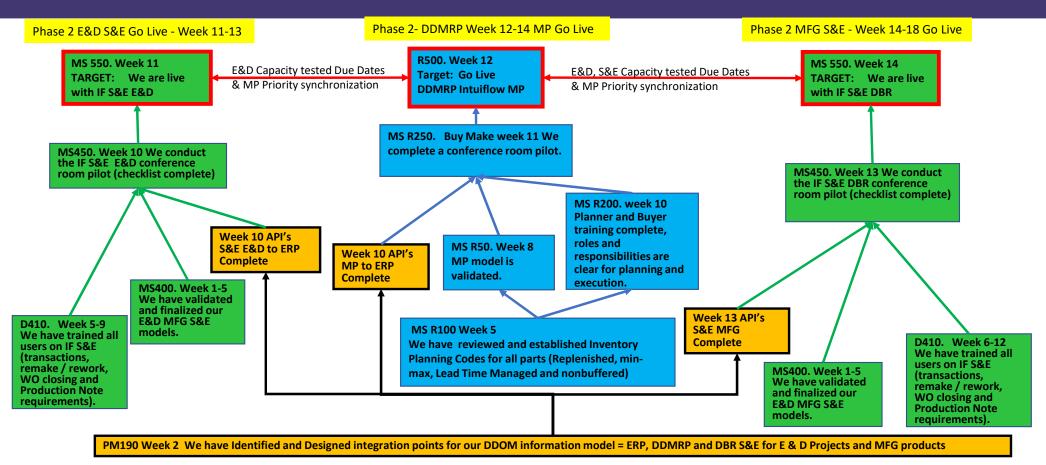
Capacity buffers provide "sprint capacity" to protect strategic control points







Create Implementation Maps From Quote To Cash







Lessons From KES Tulsa & Wichita = Breakthrough in ETO DDOM

Obstacles identified in the Audits to managing project flow and hand offs could not be solved with the current level of Rules & Tools.

- Hand offs to and from project management lack visibility alignment between the project management software, ERP and DBR+™ and R+® systems.
- There are fundamental Logic and Rule differences between traditional Theory of Constraints CCPM Scheduling & Execution for both project management and manufacturing, time buffer placement and DDMRP and Demand Driven Scheduling Rules.
- Until the integration of R+® and DBR+™ into Intuiflow™ no location aware Scheduling & Execution existed to connect S&E across the SC.
- CMG has been working on an integrated E&D DDOM that seamlessly integrates and maintains date alignment and status visibility S&E for Projects with Material Planning through the BoM levels in Materials Planning and S&E for Manufacturing priority and across a Supply Chain.
- The first implementation using the Intuiflow™ ETO DDOM that is fully Demand Driven compliant will "go live" in 3 weeks at Hydra Rig, a division of NOV.
- The next slides are a summary of the thinking, features and functions that enable A DDOM breakthrough for ETO.





The Design & Tool Functionality that Solved DD D&E S&E Obstacles

Packet Scheduling - Synchronizes all child start and end dates to the parent start date.

A BoM Builder Tool allows Engineering to easily and quickly populate new Engineering BoMs in their E&D Materials Planning and Routings in their E&D S&E data bases for both Quotes and Sold Projects.

Insertion of a child Drawing Part in the BoM for all first level component Parent Parts

Start date Priority alignment for Scheduling and Execution for E&D S&E through Materials Planning and Manufacturing S&E

"Real Time" E&D Capacity tested Promise Date updates a Materials Planning Workbench User Defined Drawing Status Field for all first level children with an open E&D Drawing WO:

Unreleased E&D Drawing WO(s) "DRAWING EXPECTED COMPLETION DATE"

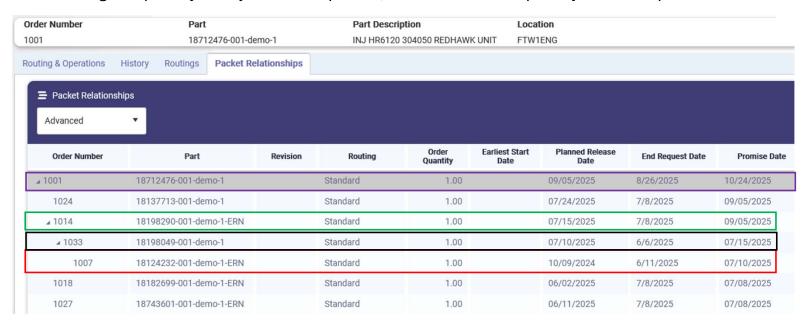
Drawing WO(s) received in their Completion Buffer "DRAWING COMPLETED XX/XX/XX"





Right Tools - Intuiflow™ Packet Builder – Aligns MTO Child/Parent WO Due Dates

- The packet builder makes the BoM connections between parent and child work orders by stepping down the BoM and building a network of the dependent connections to synchronize child WO schedules to arrive together for the parent WO start date.
- Stocked parts are independently planned and excluded in a packet build.
- The packet is scheduled to the request date of the top-level packet parent then the packet children are scheduled to meet the parent requirement dates.
- The entire packet will move forward or backwards to the earliest available start date for the long lead time child WO in the Packet.
- The highest priority of any WO in the packet, sets the schedule priority for all the packet child WOs.



Packet aligns to Long Leg

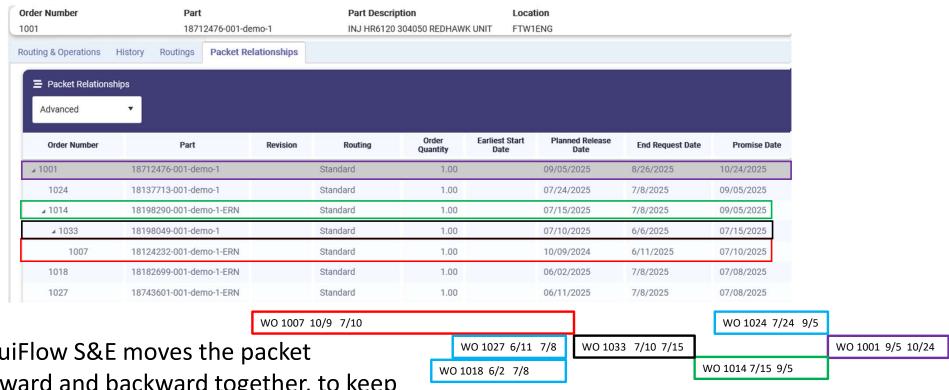
WO 1007 to be released 10/9/24 with due date 7/10/25

Parent WO 1033 to be released 7/10/25 with due date 7/15/25

Parent WO 1014 to be released 7/15/25 with due date 9/5/25

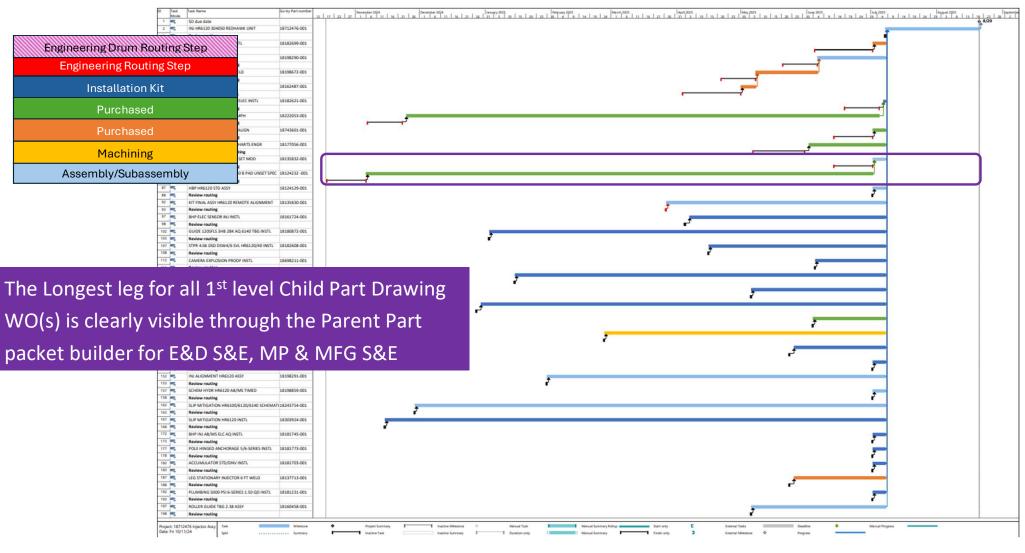
Packet parent WO 1001 to be released 9/5/25 with due date 10/24/25

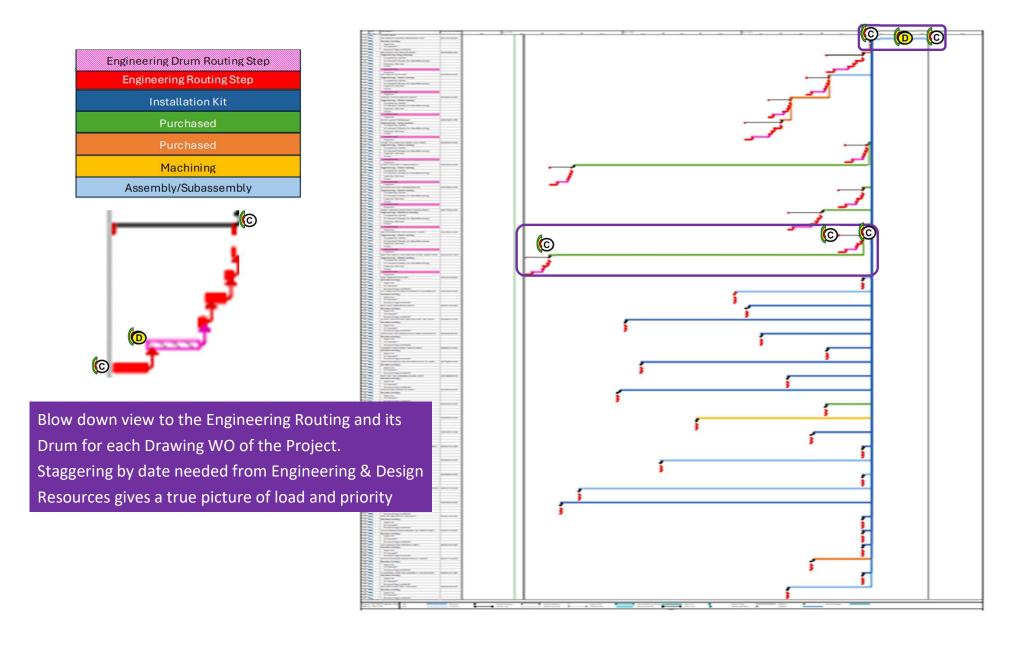
Right Tools - Intuiflow™ *Packet Builder* — Aligns MTO Child/Parent WO Due Dates



IntuiFlow S&E moves the packet forward and backward together, to keep Capacity Tested schedule alignment for minimum WIP and maximum velocity.

BoM Packet Connections and Priority Status Scheduling Keep Dates Aligned

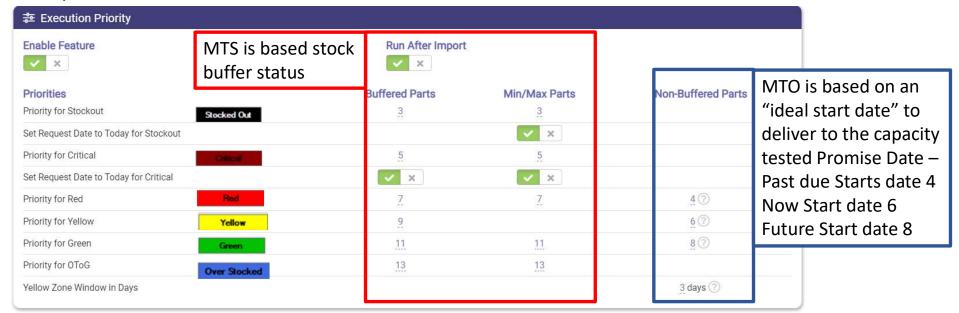




Right Tools - Intuiflow™ S&E Uses Material Planning MTO & MTS Priority Settings

Start Date priority is aligned to the due date handoff in the BoM relationship to end on time.

- Replenished parts (MTS) are assigned odd numbered priorities ranging from 3 to 13.
- Non-buffered parts (MTO) are assigned even numbered priorities ranging from 4 to 10.
- Priority levels of 2 (override high priority) reserved for assignment by Master Scheduler.
- Priority 1 is reserved for an executive decision.



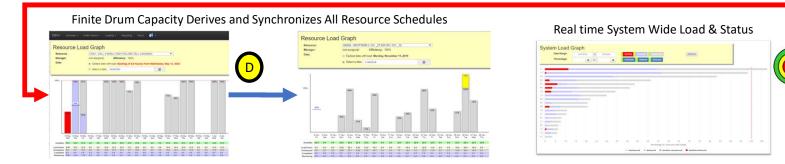






Right Tools - Intuiflow™ All WO(s) Scheduled by Priority (Buffer status/due date)

Schedule	View		Drum Schedules are loaded by IF MP due date for MTO and buffer penetration for MTS.											*	Cle	ear Constraint:
Work Order	Packet Parent	Packet	Sales Order	Order Date	Part Number	U/M	Description	Routing	Family	Customer	Work Order Quantity	Status	Expedite	Priority	Drum	Planned Release 4 Date
8444613			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	3	512-21	7/8/2020 1
8444613-2			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	3	512-21	7/10/2020
8444613-3			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	3	512-21	7/13/2020
8444613-4			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	3	512-21	7/14/2020
8444613-5			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	7	512-21	7/15/2020
3444613-6			9214738	3/2/2020 1	1495512	EA	COOLSTAR-19-ARIA,BRN	1495512-8444613-00	MODEL	GREAT SO	10	Unreleased	None	11	512-21	7/20/2020





We schedule our
Resources as if they have
infinite capacity NOT on
critical resource capacity.

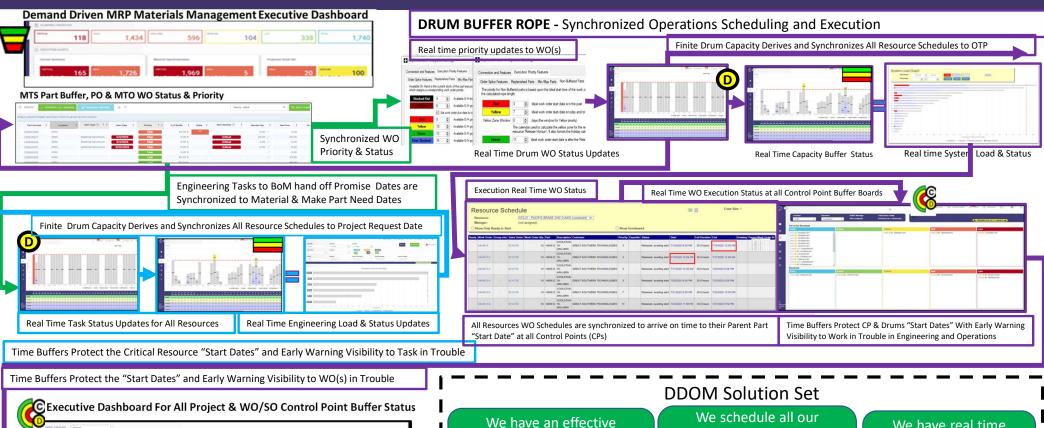
Schedule synchronization, finite capacity loading and protection of "System Critical Resources" deliver a reliable schedule.

Transparency to capacity and work order status, provide an early warning system to proactively make decision and act to speed System Flow.





IF "Ideal Start Dates" & Materials Are Synchronized To Project Due Dates Through The IF System Drums



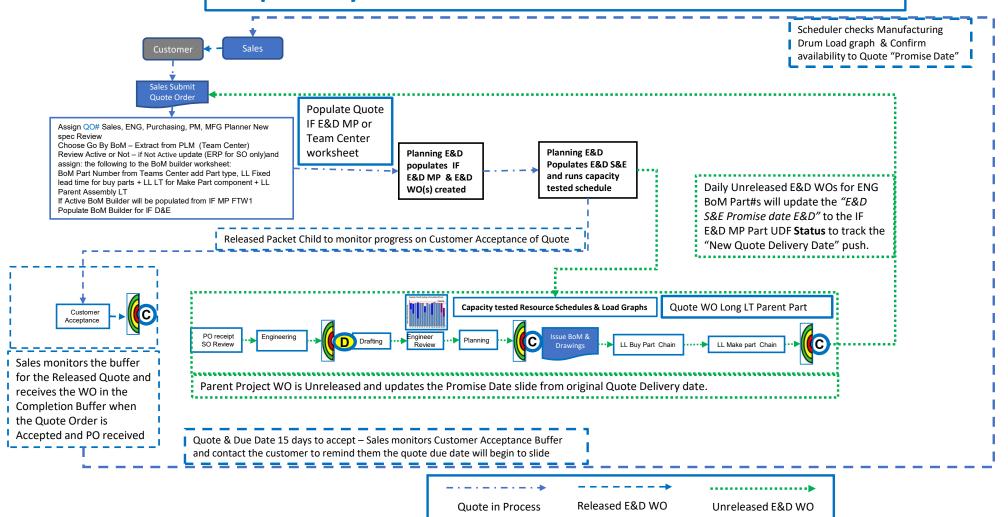
mechanism for planning, to prioritize & synchronize all project tasks, PO(s) & WO(s)

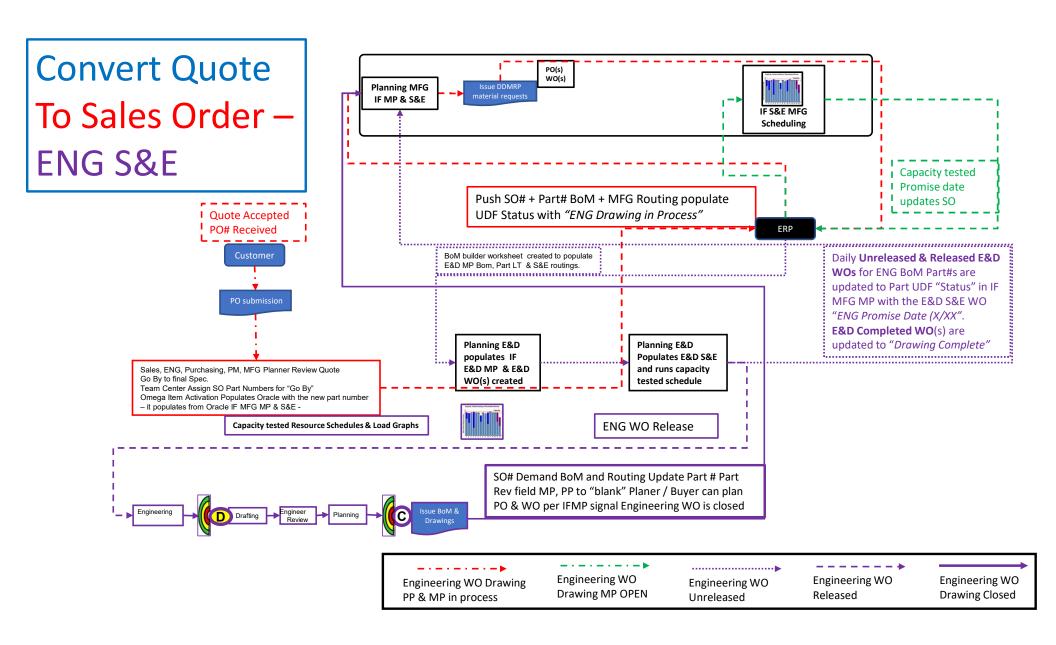
Resources on the finite capacity of our critical resources in Eng & Mfg to start as late as possible

We have real time visibility to the status of all Project tasks, PO(s) and WO(s).

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Capacity Tested Due Dates For Quotes





Questions?

- Special Thank you to Koch KES and Hydra Rig Teams who made the Project Management breakthrough a reality.
- KES Tulsa hosted and shared results with NOV, 15 months ago.
- NOV launched 2 pilots Hydra Rig and Texas Oil Tool May 2024.
- Hydra Rig NOV has graciously agreed to host KES and demonstrate their ETO DDOM in Q1 2025.

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